

Technopal Unitrans Ltd
The ships spares & forwarding specialists

CargoTrack® v2.1

User's Guide

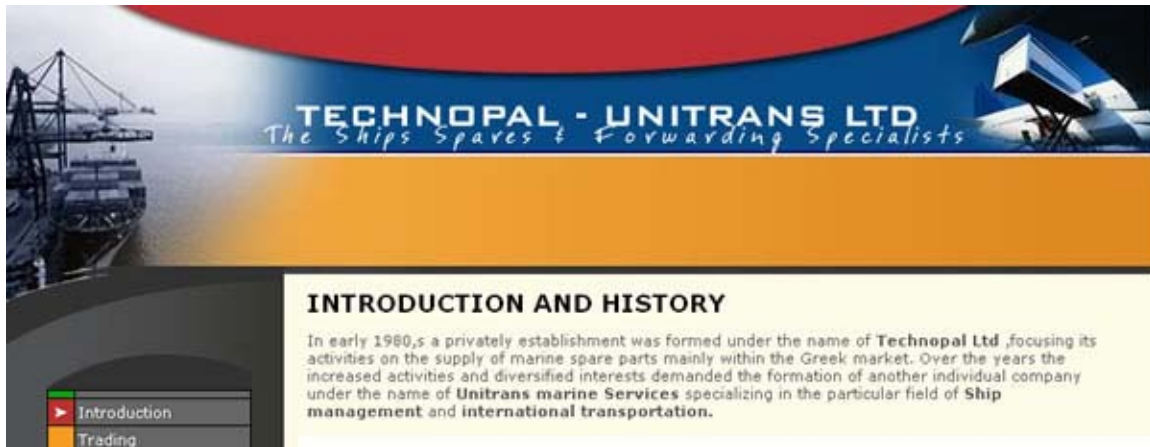
October 2004

1. Introduction

Business standards today continue to rise rapidly as the demands for accuracy; eligibility and customizability become greater daily. Telecommunications have made a great leap in technology and they offer every field of activity a faster, more efficient and more affordable way for staying in touch and up-to-date with each one's on-going information flow.

Our firm, Technopal – Unitrans Ltd, in its effort to provide its clients and partners with high quality and following the new features technology provides us with, has developed a new tool that gives you the opportunity to stay always up-to-date with your orders all around the world, any time of the day, all around the year. Difficulties such as getting a fax through, finding your orders among piles of papers, trying to reach a partner on the opposite side of the globe when its late t night and nobody's there belong to the past. Revolve with us; make your work faster, easier and more adjustable to today's needs.

Try CargoTrack® today.



The screenshot displays the CargoTrack software interface. At the top, there is a banner for "TECHNOPAL - UNITRANS LTD" with the tagline "The Ships Spares & Forwarding Specialists". Below the banner, a navigation menu is visible with two options: "Introduction" (highlighted with a red arrow) and "Trading". The main content area is titled "INTRODUCTION AND HISTORY" and contains the following text:

INTRODUCTION AND HISTORY

In early 1980,s a privately establishment was formed under the name of **Technopal Ltd** ,focusing its activities on the supply of marine spare parts mainly within the Greek market. Over the years the increased activities and diversified interests demanded the formation of another individual company under the name of **Unitrans marine Services** specializing in the particular field of **Ship management** and **international transportation**.

2. Getting started

What is CargoTrack®?

CargoTrack® is a tracking tool that was developed for more than one year to provide you with the necessary feedback for your parts and spares orders. It has many customizable selection and search options to meet your way of searching, gathering information for your orders. You can categorize your search by location, forwarder, even by the operator that monitors each vessel's parts orders. It not only gives you in full detail all the records for your on-going shipments, deliveries etc, but also keeps an archive of your recent or older, already dispatched orders.

Where can I try it out?

CargoTrack® can be found on our new website at:

<http://www.technopal-group.gr>

by clicking on the CargoTrack button on the main menu. Navigation is quick and very easy so don't waste any more time, visit us now!

Ok, I'm there. What do I need now?

CargoTrack® is free to use, all you need prior to getting started is to register with us so we can create and activate a new account for you. In order to register, visit our contact link and fill out the registration form also by ticking the registration option. As soon as we receive your e-mail from our website form, we will create an account for you and notify you at your e-mail address given with your username and password. Confidentiality is very important so for this reason, all information in our website is kept strictly visible to only whom it concerns. In no situation will your data ever be revealed to any other, unauthorized parties.

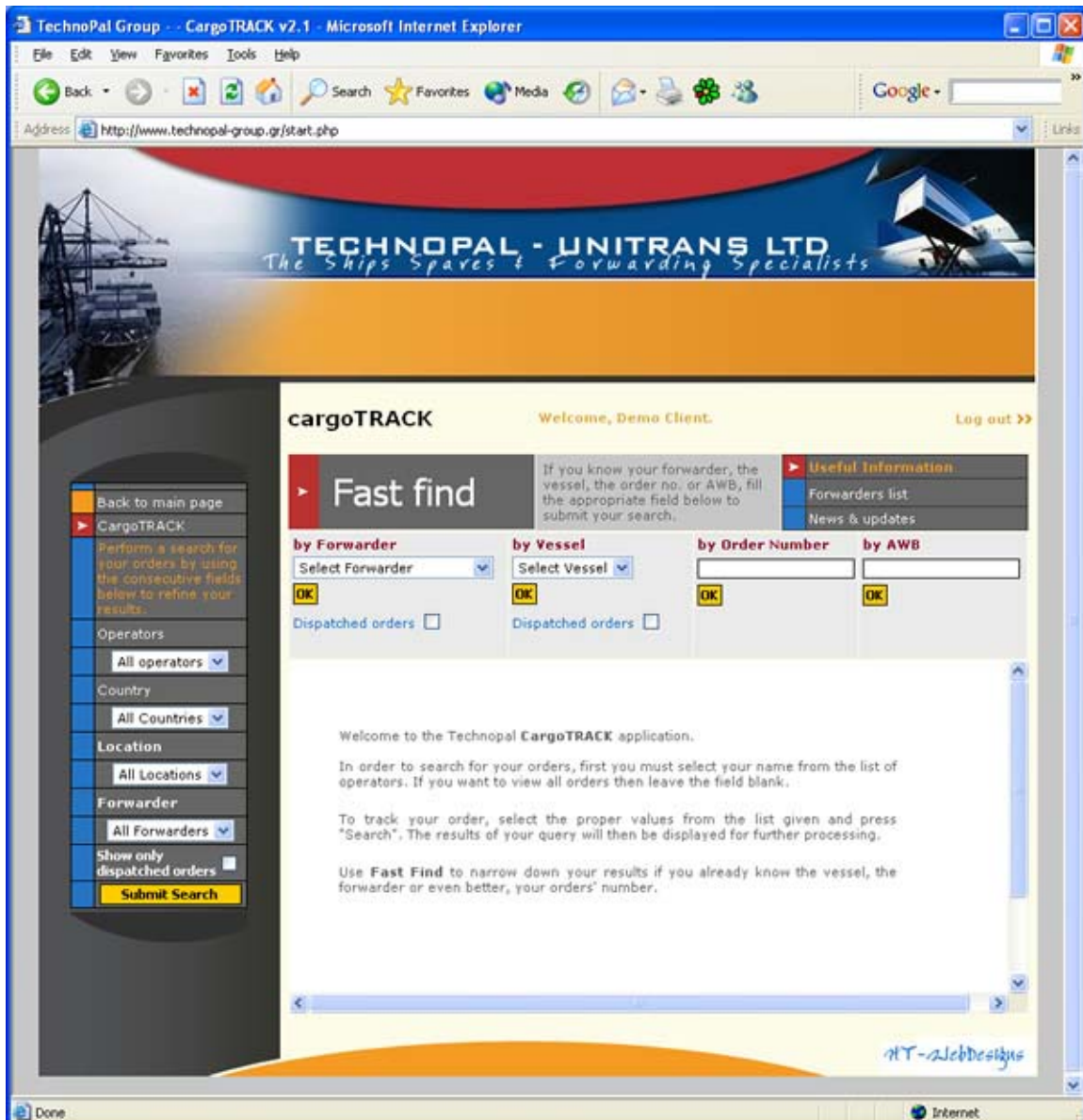
If, for any reason, you wish to cancel your account, just contact us and we will proceed with the cancellation immediately, no questions asked. Remember, our top priority is to provide you with an easier way to work with, not to make your life harder!

For demonstration purposes we have created a temporary account that you can use to login to CargoTrack. Use the username "demo" and password "user" to log in.

3. Step by step guide

3.1 Ok, I just received my application reply and I'm ready to get started.

After you've received our e-mail containing your account details, meaning your username and password, click on the CargoTrack link on our menu. At the next screen, type in your username and password and click "Login". You're in!



3.2 General Search menu

On the right side you have the basic search option from which you can choose various search combinations, beginning from your company's operator, the country, location and finally, forwarder lists. Use one, two or all fields to narrow down your search or browse all your orders at a glance by leaving all fields with their default values and clicking **Submit Search**.

Take a look at the example below where the results are displayed in rows, with details such as the supplier, the pieces, weight, the forwarder (warehouse), the pick-up date, remarks (if any) and status (w=in warehouse, e=expected to arrive or s=sent).

Various built-in features provide you with extra information, such as clicking on the forwarders' name to view contact information, or clicking on the remarks link to see if any special notes have been added.

The screenshot displays the cargoTRACK web application interface. At the top, it says "Welcome, Demo Client." and "Log out >>". The main heading is "Fast find". Below this, there are four search criteria: "by Forwarder" (Select Forwarder), "by Vessel" (Select Vessel), "by Order Number", and "by AWB". Each has an "OK" button. To the right, there is a "Useful Information" section with links for "Forwarders list" and "News & updates".

On the left side, there is a navigation menu with options like "Back to main page", "CargoTRACK", "Operators", "Country", "Location", "Forwarder", and "Show only dispatched orders". A "Submit Search" button is at the bottom of this menu.

The search results are displayed in a table with the following data:

Vessel	Order #	Supplier	Pcs	Kgs	Forwarder	m.	Status	
AMORGOS	AMO001	HITACHI	1	35.0	Hanshin (Osaka)		W	
ANAFI	ANA003	MAN-B&W	1	60.0	Unge (Hamburg)		W	
ANDROS	AND020	ACT	2	38.0	T-UMS (Athens)		W	
KEA	KEA005	PIELSTICK	1	23.0	Gongrand		W	
Totals							16	881

At the bottom right of the screenshot, there is a signature "NT-WebDesigns".

If you choose to narrow down your search in order to come up with specific results i.e. your orders in Japan (country), Athens (location) or even more specific, by forwarder, you can do it by selecting a specific country, country and location combination, or a full country-location-forwarder combination.

Operators: All operators

Country: Japan

Location: Osaka

Forwarder: Hanshin Air Cargo

Show only dispatched orders:

Submit Search

Found 3 results for Hanshin Air Cargo in Osaka, Japan.

Vessel	Order #	Supplier	Pcs	Kgs	Forwarder
AMORGOS	AMO001	HITACHI	1	35.0	Hanshin (Osaka)
SANTORINI	SAN001	FUJI	3	100.0	Hanshin (Osaka)
SYROS	SYR020	FUJI	3	120.0	Hanshin (Osaka)
Totals			7	255	

Click on the **Order No** or the **Forwarder** to view full details.

Notice also the checkbox for displaying dispatched orders, which can be used in combination with the above fields to view older orders that won’t appear in a regular search as they will be considered to be delivered.

3.3 Fast Find Search menu

For even more refined results, i.e. when you’re searching for one specific order or the orders for one particular vessel, you can use the “Fast Find” search option. Notice the four different search options it has which will help you track your orders in higher detail: search by Forwarder, Vessel, Order number or AWB.

Fast find

If you know your forwarder, the vessel, the order no. or AWB, fill the appropriate field below to submit your search.

Useful Information: Forwarders list, News & updates

by Forwarder: Select Forwarder, OK, Dispatched orders

by Vessel: Select Vessel, OK, Dispatched orders

by Order Number: [Input Field], OK

by AWB: [Input Field], OK

With this feature you won’t have to search through hundreds of results to spot the one you’re looking for, as it will bring up only the exact rows you’re interested in. An especially efficient search option is also by using the AWB field

to track down your items. In a search like this one, you will see all orders attached to a single AWB, as below:

The screenshot shows the cargoTRACK interface with the following elements:

- Header:** "cargoTRACK", "Welcome, Demo Client.", and "Log out >>".
- Fast find section:** Includes a search instruction: "If you know your forwarder, the vessel, the order no. or AWB, fill the appropriate field below to submit your search." and a "Useful Information" sidebar with links for "Forwarders list" and "News & updates".
- Search Filters:**
 - by Forwarder:** "Select Forwarder" dropdown, "OK" button, and "Dispatched orders" checkbox.
 - by Vessel:** "Select Vessel" dropdown, "OK" button, and "Dispatched orders" checkbox.
 - by Order Number:** Input field, "OK" button.
 - by AWB:** Input field containing "awb11004766", "OK" button.
- Search Results:** A callout box titled "Search Results for AWB Number awb11004766" containing a table:

Order #	Vessel	Supplier	Pcs	Kgs	Forwarder
AM0001	AMORGOS	HITACHI	1	35.0	Hanshin (Osaka)
MYK001	MYKONOS	DONGJIN	1	30.0	Eastern (Seoul)
KEA005	KEA	PIELSTICK	1	23.0	Gongrand

Click on the **Forwarder** to view contact information.
- Table below callout:** A table with columns "Order", "Pickup Date", "Status", and "Rem.".

Order	Pickup Date	Status	Rem.
(Osaka)	24/09/2004	W	
(Seoul)		E	
and	20/09/2004	W	view
- Footer:** "HT-WebDesigns" logo.

4. Additional features

Apart from the flexibility CargoTrack® offers in searching and refining results, it has also a number of other features which provide with content that in other cases you would find shuffled amongst more than three or four websites across the World Wide Web. As one of our goals is to keep you always up to date with the latest information in the Maritime business, laws and legislations that apply, tax ratios, import duties and all sorts of interesting topics, we have people gathering and adding this content to our News and Updates section in our website. Confidential content however can be viewed only by the rightful user to avoid information leakage. For example, a piece of information regarding a specific client should not be view from others. For this reason, all news and updates in our site are classed as public or confidential, public to be view by all users and private for only it may concern.

The screenshot shows the CargoTrack web interface. At the top, there is a header with the logo 'cargotrACK', a welcome message 'Welcome, Demo Client.', and a 'Log' link. Below the header is a search section titled 'Fast find' with instructions: 'If you know your forwarder, the vessel, the order no. or AWB, fill the appropriate field below to submit your search.' There are four search criteria: 'by Forwarder' (with a dropdown menu), 'by Vessel' (with a dropdown menu), 'by Order Number' (with a text input field), and 'by AWB' (with a text input field containing 'awb11004766'). Each search field has an 'OK' button and a 'Dispatched orders' checkbox. To the right of the search fields is a 'Useful Information' section with links for 'Forwarders list' and 'News & updates'. Below the search section is a flight listing titled 'SINGAPORE FLIGHTS FROM ATHENS TO SINGAPORE'. The listing includes details: 'Origin : Athens --- Destination : Singapore', 'Flight No./Days.. /Departs at /Arrives at', and 'SQ0347/ 1, 3, 5 / Athens 1400 /Singapore 0550-N'. A red circle highlights the text 'Class: Public' in the listing. The listing is updated on '4-8-04 21:51'. Below the flight listing is a section titled 'CARGO HANDLERS' listing various airlines and their terminals: 'OLYMPIC AIRWAYS(Terminal 23)', 'ALITALIA-Austrian-British-Egyptair-Gulfair-Iberia-Olympic-Singapore', 'GOLDAIR HANDLING(Terminal 24)', 'Aeroflot-Polish-Lufthansa-Malev-Pakistan', 'SWISSPORT HELLAS CARGO(Terminal 15a)', and 'DHL-EAT(Terminal 15b)'.

5. Contact us

For any additional information, recommendations or feedback, please visit our website at <http://www.technopal-group.gr> or contact us at:

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